USE AND CARE GUIDE + WARRANTIES
# Use and Care Guide + Warranties

## USE AND CARE GUIDE

## LIMITED LIFETIME WARRANTY

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## 20-YEAR LIMITED WARRANTY

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Use and Care Guide

HOW TO CARE FOR YOUR PRODUCTS.

Your selection of Ply Gem Mastic Siding and/or Aluminum products to cover your most valuable investment should provide a beautiful appearance and long-lasting protection. To keep your home beautiful over the years, you should implement the following procedures at least annually for the major care of your Mastic Siding and Aluminum Products:

1. General Cleaning. Use an ordinary garden hose to give your siding a light rinse working from the top down.

2. Moderate Atmospheric Dirt. We recommend at least an annual washing with clear water using a garden hose and soft-bristled brush. A long-handled car washing brush is ideal for this purpose.

3. Heavy Industrial Atmospheric Dirt. Wash in the manner indicated above, but use the following solution:
   - 1/3 cup detergent (Tide®, for example)
   - 2/3 cup trisodium phosphate
   - 1 gallon water

4. Mildew Accumulation. Mildew can collect on surfaces of all types of building products and is often evident on surfaces that have not been properly cared for and maintained. Normally, mildew will appear as black spots. Mildew can be removed by using the basic cleaning solution above with the addition of sodium hypochlorite as follows:
   - 1/3 cup detergent (Tide®, for example)
   - 2/3 cup trisodium phosphate
   - 1 quart sodium hypochlorite 5% solution (Clorox®, for example)
   - 3 quarts water

5. Additionally for Aluminum Products. For caulking compounds, tar and similar substances use mineral spirits in reasonable amounts and apply directly to the foreign substance. Immediately after cleaning, rinse the area thoroughly with water.

CAUTION: Do not exceed the recommended concentrations of cleaners; to do so can cause damage to the product. Avoid skin and eye contact with the solution, and in all cases follow manufacturer’s instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always clean from the bottom to the top and follow with a rinsing of clear water. Excessive scrubbing is unnecessary, can be harmful to the products, and may cause undesirable glossy areas over the finish.

CAUTION: Do not use or mix sodium hypochlorite with other household chemicals or products containing ammonia. To do so will release hazardous gases.

CAUTION: Use care not to saturate window and door openings when cleaning your Ply Gem Mastic siding and aluminum products.

TIP: Where the house is extremely dirty, it is recommended you start washing from the bottom and go to the top, rinsing frequently. Cleaning solutions should be permitted to stand on the surface of the siding and/or soffit for several minutes before rinsing.

TIP: Pay particular attention to areas under eaves, porches, awnings, and other overhangs that have limited exposure to the natural washing effect of rainfall.
V.I.P. LIMITED LIFETIME WARRANTY

VINYL SIDING, VINYL SOFFIT + VINYL ACCESSORIES
(The “PRODUCTS”) Other Than SolarDefense Reflective Technology™ Vinyl Siding

Ply Gem manufactures the Products in accordance with high standards and tight quality controls, and the Products will not rust or corrode, because they are made of vinyl, or flake or peel, because there is no paint to flake or peel. It is important to you to know that Ply Gem supports its Products and that, as a consumer-purchaser, Ply Gem will respond to notice from you regarding any product concerns according to the terms set forth below.

WHAT DOES THIS WARRANTY COVER?

Ply Gem warrants to you, the owner of the property at the time the Products were originally installed, that, upon notice from you, as required herein, Ply Gem will provide replacement products or refund (as provided below) to correct any of the following conditions if such condition is directly caused by a manufacturing defect in the Product as determined by Ply Gem and has resulted in a significant impairment in use of the Product.

- the Products will not rust or corrode, because they are made of vinyl, or flake or peel, because there is no paint to flake or peel.
- any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation.
- weathering or changes in surface color resulting from chalking, crazing, flaking, peeling, rot or corrosion; if it is directly caused by a manufacturing defect in the Product as determined by Ply Gem.
- any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation.
- uneven fading, color change or “striping” due to installation over dissimilar, inconsistent or inadequate sheathing or backer board.
- any other causes beyond our reasonable control.

Limited Lifetime Manufacturing Defects Warranty, blistering, checking, crazing, flaking, peeling, rot or corrosion if it is directly caused by a manufacturing defect in the Product as determined by Ply Gem.

Limited Fade Warranty. Excessive fade, which is more than ‘normal fading’ (see below) and in excess of a Delta E of 4 Hunter units, as determined by Ply Gem based on our examination of a siding sample. Mustek Brown colored Products used on sidewalks are excluded from this warranty.

Limited Hall Damage Warranty. Hall damage on the terms and conditions more fully outlined below. These warranties are limited to the terms and conditions, exclusions and limitations, requirements and legal rights set forth in this Warranty.

HOW LONG DOES THE WARRANTY LAST AND CAN IT BE TRANSFERRED?

If you are an individual, the Limited Lifetime Manufacturing Defects Warranty, Limited Fade Warranty and Limited Hall Damage Warranty will last for as long as you own and reside in the property on which the Products were originally installed (“Property”). If you are a company that owned the Products individually (e.g., a corporation, condominium, cooperative housing arrangement, unincorporated association, school, church, government or public entity, etc.) or the Products are installed in a multi-family, non-owner occupied or commercial application (such as condominiums, rental properties, apartments, office buildings, schools, churches, government buildings, etc.), the warranty period will be 50 years from the date of the original installation of the Products on the Property, prorated as outlined in the Warranty Coverage Schedule below.

The Limited Lifetime Manufacturing Defects Warranty, Limited Fade Warranty and Limited Hall Damage Warranty may be transferred with the Property; however, upon the transfer, the warranty period will be no more than 50 years from the date of the original installation of the Products on the Property, prorated in accordance with the Warranty Coverage Schedule below.

WHAT WILL WE DO?

If you notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon validation, we will, at our sole discretion, repair, replace or refund the original purchase and installation price (as prorated in accordance with the terms of this Warranty) without charge to you, if applicable, of any of the Products we determine to be defective under the terms of this Warranty. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product.

Our obligations under this Warranty will in no event exceed the original purchase price of the Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond those outlined in the Warranty Coverage Schedule below.

For the Limited Hall Damage Warranty, it is your responsibility to pursue the cost of repair or replacement of damaged material through all applicable insurance coverage, including homeowner’s insurance. After you exhaust such coverage, if you have any Product cost that you have incurred in the purchase of the Product that is necessary to replace the Product on your Property which was damaged by hail, and these costs are in excess of your total insurance coverage (excluding your insurance deductible), we will reimburse you for that difference, up to the original purchase price for the damaged Product. Any additional costs and expenses beyond these amounts are your responsibility.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applies to the repair or replacement material or to the repaired or refinished Products and will extend only for the time remaining under the original Warranty.

WHAT DOESN’T THIS WARRANTY COVER?

Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturer’s instructions and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:

- any condition not directly caused by a defect in a Product as manufactured.
- any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation.
- weathering or changes in surface color resulting from chalking, fading, discoloring, solar damage, or other weathering. Exposure to sunlight, the elements, weather and atmospheric conditions may cause these changes over time, and the degree to which weathering occurs will vary depending on air quality, the building’s location and other local conditions if such condition is directly caused by a manufacturing defect in the Product as determined by Ply Gem.
- any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation.
- normal wear or conditions caused by: air pollution; fumes or vapors; fire; lightning, hurricane, tornado, windstorm, earthquake, or other acts of God; corrosive or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides); fumes or vapors; air, rain, wind, condensation, and any element of the weather; airborne stains, mold and mildew accumulation; your failure (or the failure of subsequent property owners) to provide reasonable and necessary maintenance of the Products (see “Care and Maintenance Instructions”); impact of foreign objects; and heat or solar radiation at altitudes above 5,000 feet ASL or in extreme desert conditions if such condition is directly caused by a manufacturing defect in the Product as determined by Ply Gem.
- any other causes beyond our reasonable control.

- neglect;
- mishandling;
- improper care; or
- improper or harmful cleaning;
- misuse or abuse;
- vandalism;
- products that have been subjected to unauthorized repair.
- products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem.
- uneven fading, color change or “striping” due to installation over dissimilar, inconsistent or inadequate sheathing or backer board.

OTHER LIMITATIONS

1. This Warranty covers only genuine Mastic Vinyl Siding (other than SolarDefense Reflective Technology™). Vinyl Soffit and Vinyl Accessories. It is your responsibility to verify that the products installed are our Products. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

2. Replacement products may differ in gloss and/or color from Products originally installed on the Property, and Ply Gem shall not be responsible or liable as a result of such variance.

3. We reserve the right to discontinue or change any of our products, including design and color changes, at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and/or price and shall not be liable as a result of any difference.

4. There are no warranties on these Products other than as set forth in this Warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to this Warranty. We are not liable to you for a breach of any other warranty or oral or written warranty, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose, remedies or claims, irrespective of source and Ply Gem’s negligence. We EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, DIMINUTION IN VALUE, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND. UNDER NO CIRCUMSTANCE SHALL WE BE LIABLE FOR AN AMOUNT EXCEEDING THE PRICE PAID FOR THE AFFECTED PRODUCT. COURSE OF DEALINGS, CUSTOM AND USAGE, STATEMENTS, LABELS, ADVERTISING AND PRODUCT REPRESENTATIONS OF ANY KIND SHALL NOT EXPAND THE SCOPE OF THIS WARRANTY.

6. Where these limitations are modified, expanded or otherwise altered by mandatory legal provisions, the warranty shall remain effective to the full extent of the law. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

7. Ply Gem Products are often designed and tested in accordance with required standard procedures established by industry associations. These measures do not always represent performance of sample products in a laboratory-type setting. For consistency, Ply Gem manufactures its products utilizing the same methods and materials as in fabrication of a product for testing, Small tolerances are among product components, manufacturing processes and other factors may result in some variance with individual product and performance.

THESE DEFINITIONS APPLY TO THE TERMS USED:

Excessive Color Fade means a change in the color of any siding in excess of a Delta E of four (4) Hunter units, as determined by us, following the initial installation of the siding, provided that any uneven or abnormal fade distribution is not due to a buildup of stains, dirt, mold, mildew, or any other deficiency caused by the lack of at least annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the Ply Gem Installation Manual.

Purchase and Installation Price means the sum of (a) the total original cost of the siding which is defective or otherwise being replaced; plus (b) the total original cost of labor for the installation of siding that is defective or otherwise being replaced.

If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of such variance.

THESE DEFINITIONS APPLY TO THE TERMS USED:

- Excessive Color Fade
- Purchase and Installation Price
- Weathering

- Excessive Color Fade means a change in the color of any siding in excess of a Delta E of four (4) Hunter units, as determined by us, following the initial installation of the siding, provided that any uneven or abnormal fade distribution is not due to a buildup of stains, dirt, mold, mildew, or any other deficiency caused by the lack of at least annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the Ply Gem Installation Manual.

- Purchase and Installation Price means the sum of (a) the total original cost of the siding which is defective or otherwise being replaced; plus (b) the total original cost of labor for the installation of siding that is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of such variance.

- Weathering means caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.
V.I.P. LIMITED LIFETIME WARRANTY

VINYL SIDING, VINYL SOFFIT + VINYL ACCESSORIES (“THE PRODUCTS”) Other Than SolarDefense Reflective Technology™ Vinyl Siding

HOW DO YOU REGISTER YOUR WARRANTY?
For all Mastic materials used on this installation project, one Application for Warranty Registration must be completed at mastic.com or mailed within 30 days after original installation has been completed. Please mail it to Mastic, Warranty Registration Department, P.O. Box 110100, Pittsburgh, PA 15232. Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Ply Gem in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase incase it is needed if you submit a warranty claim.

HOW DO YOU TRANSFER YOUR WARRANTY?
You and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should include the warranty registration number (if available), the address of the Property, the name and mailing address of the new owners and the date of transfer. The notice should be sent to Mastic, Warranty Transfer Department, P.O. Box 110100, Pittsburgh, PA 15232 . Failure to notify Ply Gem will not void the Warranty, but the notice will assist Ply Gem in processing any warranty claim. Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

HOW DO YOU SUBMIT A WARRANTY CLAIM?
You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure. To initiate a claim, you should contact our warranty services number at 1-800-962-3563 to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information: a description of the claimed Product failure and the date the failure was discovered; the warranty registration number (if available); the date of original installation; proof of status as property owner; proof of purchase; date and place of purchase; and your name, address and phone number. Written claims should be sent to Mastic, Warranty Claims Department, 303 W. Major Street, Kearney, MO 64060 or fax your information to 816-426-8210.

Ply Gem will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner’s expense. In the event the homeowner wants the sample returned, there will be a $25 handling fee.

Ply Gem shall have no obligation whatsoever without proper notice and an opportunity to respond. Upon proper notice, Ply Gem shall be afforded the opportunity to inspect the property, your obligations become the obligations of the new Property owners.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM PLY GEM WILL VOID THIS WARRANTY.

WARRANTY COVERAGE SCHEDULE

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<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
<th>PERCENTAGE OF PURCHASE PRICE OF ORIGINALLY INSTALLED PRODUCTS FOUND TO BE DEFECTIVE UNDER THE TERMS OF THIS WARRANTY FOR WHICH PLY GEM WILL BE RESPONSIBLE FOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURING THE ORIGINAL INDIVIDUAL PURCHASER’S OWNERSHIP OF THE PROPERTY:</td>
<td>100%</td>
</tr>
<tr>
<td>SUBSEQUENT OWNERS AND OTHERS COVERED BY A 50-YEAR PRORATED WARRANTY:</td>
<td></td>
</tr>
<tr>
<td>0-5</td>
<td>100%</td>
</tr>
<tr>
<td>MORE THAN 5 BUT LESS THAN 7</td>
<td>90%</td>
</tr>
<tr>
<td>MORE THAN 7 BUT LESS THAN 8</td>
<td>80%</td>
</tr>
<tr>
<td>MORE THAN 8 BUT LESS THAN 9</td>
<td>70%</td>
</tr>
<tr>
<td>MORE THAN 9 BUT LESS THAN 10</td>
<td>60%</td>
</tr>
<tr>
<td>MORE THAN 10 BUT LESS THAN 11</td>
<td>50%</td>
</tr>
<tr>
<td>MORE THAN 11 BUT LESS THAN 12</td>
<td>40%</td>
</tr>
<tr>
<td>MORE THAN 12 BUT LESS THAN 13</td>
<td>30%</td>
</tr>
<tr>
<td>MORE THAN 13 BUT LESS THAN 14</td>
<td>20%</td>
</tr>
<tr>
<td>MORE THAN 14 BUT LESS THAN 50</td>
<td>10%</td>
</tr>
</tbody>
</table>

Total claim cost of refund not to exceed original purchase and installation price.

IMPORTANT—FIRE SAFETY INFORMATION

Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or structure. Owners and installers should take a few simple steps to protect vinyl building materials from fire.

To register your warranty go to mastic.com/warranty
Or fill out the card found in the back and mail to the address provided.
V.I.P. LIMITED LIFETIME WARRANTY
Vinyl Siding + Vinyl Accessories

Ply Gem manufactures SolarDefence Reflective Technology™ Vinyl Siding and Vinyl Accessories (the “Products”) in accordance with high standards and tight quality control. However, the Products will not rust or discolor because they were not designed or selected with reflective heavy metal flaking, peeling, rot or corrosion if it is directly caused by a manufacturing defect in the Product as determined by Ply Gem.

Limited Warranty. We warrant to be free from manufacturing defects in the Products for the period set forth below:

Limited Heat Distortion Warranty. Heat distortion from normal conditions or normal reflective light sources (see exclusions below).

Limited Hail Damage Warranty. Hail damage on the terms and conditions more fully outlined below.

These warranties are limited to the terms and conditions, exclusions and limitations, requirements and limitations set forth in this Warranty.

HOW LONG DOES THE WARRANTY LAST AND CAN IT BE TRANSFERRED?
If you are an individual, the Limited Lifetime Manufacturing Defects Warranty, Limited Fade Warranty, Limited Heat Distortion Warranty and Limited Hail Damage Warranty will last for as long as you own and reside in the property on which the Products were originally installed (“Property”). If you are not an individual (e.g., a corporation, condominium, cooperative housing arrangement, unincorporated association, school, church, government or public entity, etc.) or the Products are installed in a multi-family, non-owner occupied or commercial application (such as condominiums, rental properties, apartments, office buildings, schools, churches, government buildings, etc.), the warranty period will be 50 years from the date of the original installation of the Products on the Property, prorated as outlined in the Warranty Coverage Schedule below.

The Limited Lifetime Manufacturing Defects Warranty, Limited Fade Warranty, Limited Heat Distortion Warranty and Limited Hail Damage Warranty may be transferred with the Property upon the transfer of ownership of the original Property. The Property on which the warranty is effective must be the original Property.”

WHAT WILL WE DO?
You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following:

At our sole option, we will repair, replace or refund the original purchase and installation price (as prorated in accordance with the Warranty Coverage Schedule below, if applicable) of any of the Products we determine to be defective under the terms of this Warranty. Our obligations under this Warranty will in no event exceed the original purchase price of the Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility. If we elect to repair or replace Product under this warranty, we will also cover the reasonable labor costs for the applicable area, as determined solely by us.

For the Limited Hail Damage Warranty, it is your responsibility to pursue the cost of repair or replacement of damaged material through all applicable insurance coverage, including homeowner’s insurance. After you exhaust such coverage, if you have any Product cost that you have incurred in the purchase of the Product that is necessary to replace the Product on your Property which was damaged by hail, and these costs are in excess of your total insurance coverage (excluding your insurance deductible), we will reimburse you for that difference, up to the original purchase price for the damaged Product. Any additional costs and expenses beyond these amounts are your responsibility. We will have no liability for any costs associated with the labor required to remove, replace or install any Product damaged by hail.

In the event of repair, replacement or refinishing under this Warranty, the warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the remaining term of the original Warranty.

WHAT DOESN’T THIS WARRANTY COVER?
Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturer’s instructions and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:

- any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation.
- misapplication or storing or changes in surface color resulting from chalking, fading, discoloring, soiling or staining. Exposure to sunlight, the elements, weather and atmospheric conditions may cause these changes over time, and the degree to which weathering occurs will vary depending on the building’s location and other local conditions over which we have no control.
- normal wear or conditions caused by:
  - accidental damage;
  - settlement;
  - structural shrinkage or distortion of the property structure;
  - fire;
  - lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
  - corrosive or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides);
  - fumes or vapors;
  - air pollution;
  - neglect;
  - mishandling;
  - improper care;
  - improper or harmful cleaning;
  - misuse or abuse;
  - vandalism;
  - airborne stains, mold and mildew accumulation;
  - your failure (or the failure of subsequent property owners) to provide reasonable and necessary maintenance of the Products (see “Care and Maintenance Instructions”);
  - impact of foreign objects.
- warping or distortion due to exposure to unusual or excessive heat sources (e.g., fire, barbecue grills, etc.).
- Products that have been altered, modified or subjected to unauthorized repair.
- Products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem.
- uneven fading, color change or “smudging” due to installation over dissimilar, inconsistent or inadequate sheathing or backer board.
- any other causes beyond our reasonable control.

OTHER LIMITATIONS
1. This Warranty covers only genuine Ply Gem SolarDefence Reflective Technology Vinyl Siding and Vinyl Accessories. It is your responsibility to verify that the products installed are our Products. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

2. Replacement products may differ in gloss and/or color from Products originally installed on the Property, and Ply Gem shall not be responsible or liable as a result of such variance.

3. We reserve the right to discontinue or change any of our products, including design and colors, at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and/or price and shall not be liable as a result of any difference.

4. There are no warranties on these Products other than as set forth in this Warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to this Warranty. We are not liable to you for a breach of any other written or oral express warranties, as such, if, any, given to you by dealers, contractors, applicators, or distributors of the Products. You agree that no action or inaction of Ply Gem shall constitute a waiver.

5. THIS IS THE SOLE WARRANTY FOR THE PRODUCTS, AND ALL OTHER WARRANTIES, INCLUDING OF MERCHANTABILITY AND FITNESS FOR PURPOSE, ARE DISCLAIMED AND EXCLUDED. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REMEDIES OR CLAIMS, IRRESPECTIVE OF SOURCE AND PLY GEM’S NEGLIGENCE. WE EXCLUDE AND IN NO EVENT SHALL WE BE RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, DIMINUTION IN VALUE, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND. UNDER NO CIRCUMSTANCE SHALL WE BE LIABLE FOR AN AMOUNT EXCEEDING THE PURCHASE PRICE OF THE AFFECTED PRODUCT. COURSE OF DEALINGS, CUSTOM AND USAGE, STATEMENTS, LABELS, ADVERTISING AND PRODUCT REPRESENTATIONS OF ANY KIND SHALL NOT EXPAND THE SCOPE OF THIS WARRANTY.

6. Where these limitations are prohibited or otherwise altered by mandatory legal provisions, the warranty shall remain effective to the full extent of the law. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

7. Ply Gem Products are often designed and tested in accordance with required standard procedures established by industry associations. These measure performance of sample products in a laboratory-type setting. To pursue consistency, Ply Gem manufactures its products for sale utilizing the same methods and materials as in fabrication of a product for testing. All product components and manufacturing processes, however, involve an inherent range of tolerance. These and other factors can result in some variance among individual product performance.
THESE DEFINITIONS APPLY TO THE TERMS USED:
Excessive Fade means a change in the color of any siding in excess of (i) a Delta E of 1 Hunter unit outside the manufacturing tolerances within 5 years from the date of the original installation of the Products on the Property or (ii) a Delta E of 2 Hunter units outside the manufacturing tolerances after 5 years from the date of the original installation of the Products on the Property, provided that any uneven or abnormal fade distribution is not due to a buildup or concentration of stains, dirt, mold, mildew, or any other deficiency caused by the lack of at least annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the Ply Gem Installation Manual. Excessive fades shall be determined by Ply Gem based on our examination of a siding sample.

Purchase and Installation Price means the sum of (a) the total original cost of the siding that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of siding that is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of the installation for the cost of material, (ii) labor rates prevailing in the area where the building is located at the time of installation and (iii) an estimated installation time for the cost of labor.


Weathering means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

Weathering Pattern means a condition such as checker boarding, means uneven or non-uniform change in color of contiguous elements of siding under uniform, even and equal exposure to sunlight, natural radiation, rain, natural variations in temperature or other atmospheric conditions.

HOW DO YOU REGISTER YOUR WARRANTY? For all Ply Gem materials used on this installation project, one Application for Warranty Registration must be completed at mastic.com or mailed within 30 days after original installation has been completed. Please mail it to Ply Gem, Warranty Registration Department, P.O. Box 110100, Pittsburgh, PA 15232. Failure to notify Ply Gem will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Ply Gem in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

HOW DO YOU TRANSFER YOUR WARRANTY? You and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should include the warranty registration number (if available), the address of the Property, the name and mailing address of the new owners and the date of transfer. The notice should be sent to Ply Gem, Warranty Transfer Department, P.O. Box 110100, Pittsburgh, PA 15232. Failure to notify Ply Gem will not void the Warranty, but the notice will assist Ply Gem in processing any warranty claim.

Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

HOW DO YOU SUBMIT A WARRANTY CLAIM? You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure. To initiate a claim, you should contact our warranty service number at 1-800-962-3563 to receive a warranty claim packet. If you would like to submit a claim request in writing, please provide the following information: a description of the claimed Product failure and the date the failure was discovered; the warranty registration number (if available); the date of original installation; proof of status as property owner; proof of purchase; date and place of purchase; and your name, address and phone number. Written claims should be sent to Ply Gem, Warranty Claims Department, 303 West Major, Kearney, MO 64060 or fax your information to 816-426-9210. Ply Gem will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner’s expense. In the event the homeowner wants the sample returned, there will be a $25 handling fee. Ply Gem shall have no obligation whatsoever to handle the sample or to take other action in response. Any repair of the products undertaken without prior written authorization from Ply Gem will void this warranty.

To register your warranty go to mastic.com/warranty or fill out the card found in the back and mail to the address provided.

WARRANTY COVERAGE SCHEDULE

<table>
<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
<th>PERCENTAGE OF PURCHASE PRICE OF ORIGINALLY INSTALLED PRODUCTS FOUND TO BE DEFECTIVE UNDER THE TERMS OF THIS WARRANTY FOR WHICH PLY GEM WILL BE RESPONSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURING THE ORIGINAL PURCHASER’S OWNERSHIP OF THE PROPERTY:</td>
<td>100%</td>
</tr>
<tr>
<td>SUBSEQUENT OWNERS AND OTHERS COVERED BY A 50-YEAR PRORATED WARRANTY:</td>
<td></td>
</tr>
<tr>
<td>0-5</td>
<td>100%</td>
</tr>
<tr>
<td>MORE THAN 5 BUT LESS THAN 7</td>
<td>90%</td>
</tr>
<tr>
<td>MORE THAN 7 BUT LESS THAN 8</td>
<td>80%</td>
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<td>MORE THAN 8 BUT LESS THAN 9</td>
<td>70%</td>
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<td>20%</td>
</tr>
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<td>10%</td>
</tr>
</tbody>
</table>

Totalclaim cost of refund not to exceed original purchase and installation price.

CARE AND MAINTENANCE

Ply Gem Vinyl Siding, Softfit and Accessories are some of the most durable building products materials available today for residential applications. In most cases, normal rainfall is sufficient to keep it clean. But if your Ply Gem Vinyl Siding should need cleaning, we recommend the following procedures. Particular attention should be given to areas under eaves, porches, awnings and other overhangs that have limited exposure to the natural washing effect of rainfall.

1. Moderate Atmospheric Dirt — We recommend an occasional washing with clear water using a garden hose and soft-bristled brush (a long-handled, car-washing brush is ideal for this purpose).
2. Heavy Industrial Atmospheric Dirt — Wash in the manner indicated above, but use the following solution:
   a. 1/3 cup detergent (Tide, for example)
   b. 2/3 cup trisodium phosphate (Soilax, for example)
   1 gallon water
3. Mildew Accumulation — Mildew can collect on surfaces of all types of building products and is often evident on surfaces that have not been properly cared for and maintained. Normally, mildew will appear as black spots. Mildew is easy to remove by using the basic cleaning solution above with the addition of sodium hypochlorite as follows:
   a. 1/3 cup detergent (Tide, for example)
   b. 2/3 cup trisodium phosphate (Soilax, for example)
   c. 1 quart sodium hypochlorite 5% solution (Clorox, for example)
4. Cauking Compounds, Tar and Similar Substances — Use mineral spirits in reasonable amounts and apply directly to the foreign substance. Immediately after cleaning, rinse the area thoroughly with water.

IMPORTANT: FIRE SAFETY INFORMATION

Exterior vinyl building materials require little maintenance for many years. Nevertheless, care is advisable. Ply Gem notes that building codes often require surface, Avoid skin and eye contact with the solution, and in all cases follow manufacturer’s instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always clean from the bottom to the top and follow with a rinsing of clear water. Excessive scrubbing is unnecessary and can be harmful to the Products, and may cause undesirable glossiness over the finish.

To the Home and Building Owner

Rigid vinyl siding is made from organic material and will melt or burn when exposed to a significant source of flame or fire. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash away from vinyl siding.

To the Building Trades, Specifiers, Professional and Do-it-yourself Installers

When rigid vinyl siding is exposed to significant heat or flame, the vinyl will soften, sag, melt or burn, and may thereby expose material underneath. Care must be exercised when selecting underlayment materials because many underlayment materials are made from organic materials that are combustible. You should ascertain the fire properties of underlayment materials prior to installation. All building materials should be installed in accordance with local, state and federal building code and fire regulations.

For more information about vinyl siding products, contact Ply Gem or visit the Vinyl Siding Institute at vinylsiding.org or contact them at 202-587-5100.

Facts About the Installation of Ply Gem Vinyl Siding

We designed and manufactured Ply Gem Vinyl Siding to perform best when installed by qualified applicators. While Ply Gem does not assume responsibility for installation of its products, it needs to keep installers informed on new techniques and provides detailed installation instructions on all of its products. We frequently update our installation manuals with new and improved methods of application.

You should discuss any product adjustments with the dealer or applicator that did the work. These adjustments can best be made by the original dealer or applicator, since he or she is most familiar with your particular installation.
V.I.P. LIMITED LIFETIME WARRANTY

CEDAR DISCOVERY AND ACCESSORIES (“THE PRODUCTS”) *  

Ply Gem manufactures the Products in accordance with high standards and tight quality controls, and the Products will not rust or corrode because they are made of rigid polypropylene. It is important for you to know that Ply Gem supports its Products and that, as a consumer-purchaser, Ply Gem will respond to you regarding any product concerns according to the terms set forth below.

WHAT DOES THIS WARRANTY COVER?

Ply Gem warrants to you, the owner of the property at the time the Products were originally installed, that, upon notice from you as required herein, Ply Gem will provide replacement or repair (at the option of Ply Gem, as provided below) to correct any of the following conditions if such condition is directly caused by a manufacturing defect in the Product as determined by Ply Gem and has resulted in a significant impairment in usage, provided the Products are installed in accordance with the instructions of Ply Gem.

Limited Lifetime Manufacturing Defects Warranty, Blistering, checking, crazing, flaking, peeling, rot or corrosion if it is directly caused by a manufacturing defect in the Product as determined by Ply Gem.

Limited Fade Warranty, Excessive fade, which is more than “normal fading” (see below) and is in excess of a Delta E of 4 for Solid Colors in the first ten years and a Delta E of 7 for Variegated Colors in the first seven years from the date of the original installation of the Products on the Property. Excessive fade shall be determined by Mastic based on our examination of a siding sample.

Limited Hail Damage Warranty, Hail damage on the terms and conditions more fully outlined below. These Warranties are limited to the terms and conditions, exclusions and limitations, requirements and legal rights set forth in this Warranty.

HOW LONG DOES THE WARRANTY LAST AND CAN IT BE TRANSFERRED?

If you are an individual, the Limited Lifetime Manufacturing Defects Warranty and Limited Fade Warranty will last for as long as you own and reside in the property on which the Products were originally installed (“Property”) and the Limited Fade Warranty will last ten (10) years for Solid Colors / seven (7) years for Variegated Colors from the date of the original installation of the Products on the Property. If you are not an individual (e.g., a corporation, condominium, cooperative housing arrangement, unincorporated association, school, church, government or public entity, etc.), the Products installed in a multi-family, non-owner occupied or commercial application (such as condominiums, rental properties, apartments, office buildings, schools, churches, government building, etc.), the warranty period will be 50 years from the date of the original installation of the Products on the Property for Manufacturing Defects Warranty and ten (10) years for Solid Colors / seven (7) years for Variegated Colors from the date of the original installation of the Products on the Property for Fade, prorated as outlined in the Warranty Coverage Schedule below.

The Limited Lifetime Manufacturing Defects Warranty, Limited Fade Warranty and Limited Hail Damage Warranty may be transferred with the Property; however, upon the transfer, the warranty period will be no more than 50 years from the date of the original installation of the Products on the Property for Manufacturing Defects Warranty and ten (10) years for Solid Colors / seven (7) years for Variegated Colors from the date of the original installation of the Products on the Property for Fade, prorated in accordance with the Warranty Coverage Schedule below.

WHAT WILL WE DO?

You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following:

At our sole option, we will replace or repair the original purchase and installation price (as prorated in accordance with the Warranty Coverage Schedule below) for any of the Problems set forth above as the result of a manufacturing defect. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product.

Our obligations under this Warranty will in no event exceed the original purchase price of the Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

For the Limited Hail Damage Warranty, it is your responsibility to pursue the cost of removal or replacement of damaged material through all applicable insurance coverage, including homeowner’s insurance. After you exhaust such coverage, if you have any Product cost that you have incurred in the purchase of the Product that was damaged by hail, and these costs are in excess of your total insurance coverage (excluding your insurance deductible), we will reimburse you for that difference, up to the original purchase price for the damaged Product. Any additional costs and expenses beyond these amounts are your responsibility.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

WHAT DOESN’T THIS WARRANTY COVER?

Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturers instructions, and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:

- any condition not directly caused by a defect in a Product as manufactured,
- any installation or defects or damage of any kind attributable to or resulting from improper or faulty or improper installation,
- weathering or changes in surface color resulting from chalking, fading, discoloring, soiling or staining. Exposure to sunlight, the elements, weather and atmospheric conditions or other causes, or any change in color due to which weathering occurs will vary depending on air quality, the building’s location and other local conditions over which we have no control.
- normal wear and tear conditions caused by:
  - accidental damage;
  - settling;
  - structural shrinkage or distortion of the property structure;
- fire;
- lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
- corrosive or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides);
- fumes or vapors;
- air pollution; neglect;
- mishandling;
- improper care;
- improper or harmful cleaning;
- misuse or abuse;
- vandalism;
- airborne stains, mold and mildew accumulation;
- your failure (or the failure of subsequent property owners) to provide reasonable and necessary maintenance of the Products (see “Care and Maintenance Instructions”);
- impact of foreign objects; and
- heat or solar radiation at altitudes above 5,000 feet ASL or in extreme desert environments.
- warping or distortion due to exposure to heat sources (e.g., fire, barbecue grills, etc.) or exposure to unusual or reflective heat sources (e.g., glass reflection, roofing materials, pools, decks, blacktop, or concrete materials).
- Products that have been altered, modified or subjected to unauthorized repair.
- Products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem.
- uneven fading, color change or “striping” due to installation over dissimilar, inconsistent or inadequate sheathing or backer board.
- any other causes beyond our reasonable control.

OTHER LIMITATIONS

1. This Warranty covers only genuine Mastic Cedar Discovery Siding and Accessories. It is your responsibility to verify that the products installed are our Products. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

2. Replacement products may differ in glass and/or color from Products originally installed on the Property, and Mastic shall not be responsible or liable as a result of such variance.

3. We reserve the right to discontinue or change any of our products, including design and color changes, at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and/or price and shall not be liable as a result of any difference.

4. There are no warranties on these Products other than as set forth in this Warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products. You agree that no action or inaction of Ply Gem shall constitute a waiver.

5. THIS IS THE SOLE WARRANTY FOR THE PRODUCTS, AND ALL OTHER WARRANTIES, INCLUDING OF MERCHANTABILITY AND FITNESS FOR PURPOSE, ARE DISCLAIMED AND EXCLUDED. THIS IS YOUR EXCLUSIVE WARRANTY AND REQUIRES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REMEDIES OR CLAIMS, IRRESPECTIVE OF SUCH WARRANTY AND PLY GEM’S NEGLIGENCE. WE EXCLUDE AND ARE NO EVENT SHALL WE BE RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, DIMINUTION IN VALUE, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR RELIANCE DAMAGES, WHETHER DIRECT OR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR OTHER DAMAGES OF ANY KIND, INCLUDING LOSS OF REVENUE, LOSS OF GOODWILL, OR COSTS OF SUBSTITUTE GOODS OR SERVICES, OR IN ANY WAY ARISING OUT OF CONTRACT, INFRINGEMENT, PRODUCT LIABILITY OR ANY OTHER LEGAL THEORY, ARISING OUT OF THE USE OR PERFORMANCE OF ANY PRODUCT, OR ANY PART THEREOF, OR ANY CLAIM OF DAMAGE TO PROPERTY OR PERSONAL INJURY, OR ANY OTHER DAMAGES OR CAUSES OF ACTION BASED ON ANY DEFECTIVE PRODUCT OR NONPERFORMANCE OF ANY WARRANTY OR AGREEMENT.

6. Where these limitations are prohibited or otherwise altered by mandatory legal provisions, the warranty shall remain effective to the full extent of the law. This Warranty gives you specific legal rights. You may have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

7. Ply Gem Products are often designed and tested in accordance with standard procedures established by industry associations. These measure performance of sample products in a laboratory-type setting. To pursue consistency, Ply Gem manufactures its products for sale utilizing the same methods and materials in fabrication of a product for testing. All product components and manufacturing processes, however, involve variation in quality and color. These and other factors can result in some variance among individual product performance.

THESE DEFINITIONS APPLY TO THE TERMS USED:

Excessive Fade means a change in the color of any siding in excess of a Delta E of four (4) Hunter units, for Solid Colors for the first ten (10) years and a Delta E of seven (7) Hunter Units for Variegated Colors for the first seven (7) years, following the initial installation of the Products on the Property.Delta E is a measurement of the change in color that can result in some variance among individual product performance. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product. Additional costs and expenses beyond these amounts are your responsibility.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

- any other causes beyond our reasonable control.
V.I.P. LIMITED LIFETIME WARRANTY
CEDAR DISCOVERY AND ACCESSORIES (“THE PRODUCTS”)

Products means Cedar Discovery siding or related accessories manufactured by Ply Gem. Weathering means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

HOW DO YOU REGISTER YOUR WARRANTY?
For all Mastic materials used on this installation project, one Application for Warranty Registration must be completed at mastic.com or mailed within 30 days after original installation has been completed. Please mail it to Mastic, Warranty Registration Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Ply Gem in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase incase it is needed if you submit a warranty claim.

HOW DO YOU TRANSFER YOUR WARRANTY?
You and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should include the warranty registration number (if available), the address of the Property, the name and mailing address (if different) of the new owners and the date of transfer. The notice should be sent to Mastic, Warranty Transfer Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to notify Mastic will not void the Warranty, but the notice will assist Mastic in processing any warranty claim.

Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

HOW DO YOU SUBMIT A WARRANTY CLAIM?
You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure.

To initiate a claim, you should contact our warranty services number at 1-800-962-3563 to receive a warranty claims packet. If you would like to submit a claim request in writing, please provide the following information: a description of the claimed Product failure and the date the failure was discovered; the warranty registration number (if available); the date of original installation; proof of status as property owner; proof of purchase; date and place of purchase; and your name, address and phone number. Written claims should be sent to Mastic, Warranty Claims Department, 303 W. Major Street, Kearney, MO 64060 or fax your information to 816-426-8210.

Mastic will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner’s expense. In the event the homeowner wants the sample returned, there will be a $25 handling fee. Ply Gem shall have no obligation whatsoever without proper notice and an opportunity to respond. Upon proper notice, Ply Gem shall be afforded the opportunity to inspect or take other action necessary to formulate a response.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM PLY GEM WILL VOID THIS WARRANTY.

WARRANTY COVERAGE SCHEDULE

<table>
<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
<th>PERCENTAGE OF PURCHASE PRICE OF ORIGINALLY INSTALLED PRODUCTS FOUND TO BE DEFECTIVE UNDER THE TERMS OF THIS WARRANTY</th>
<th>FOR WHICH PLY GEM WILL BE RESPONSIBLE</th>
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Total claim cost of refund not to exceed original purchase and installation price.

FACTS ABOUT THE INSTALLATION OF MASTIC CEDAR DISCOVERY SIDING
Mastic Cedar Discovery Siding has been designed and manufactured to perform best when installed by qualified applicators. While Ply Gem does not assume responsibility for the installation of its products, it does keep installers informed on new techniques and provides detailed installation instructions on all of its products. Our installation manuals are frequently updated with new and improved methods of application. Any product adjustments should be discussed with the dealer or applicator who did the work. These adjustments can best be made by the original dealer or applicator, since he or she is most familiar with your particular installation.

FADE COVERAGE SCHEDULE
“Excessive Fading” is fading that is in excess of the Delta E Hunter unit measurement indicated in the following table for the Product you have purchased. Ply Gem reserves it to itself the sole right to determine whether a Product has suffered from excessive fading.

<table>
<thead>
<tr>
<th>Solid Colors</th>
<th>Weathered Colors (Variegated Colors)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALMOND</td>
<td>EVEREST</td>
</tr>
<tr>
<td>AUTUMN HARVEST</td>
<td>EVEREST</td>
</tr>
<tr>
<td>BRANDY WOOD</td>
<td>EVEREST</td>
</tr>
<tr>
<td>CAMEO</td>
<td>EVEREST</td>
</tr>
<tr>
<td>CLASSIC CREAM</td>
<td>EVEREST</td>
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<tr>
<td>COLONIAL YELLOW</td>
<td>EVEREST</td>
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<tr>
<td>CORN SILK</td>
<td>EVEREST</td>
</tr>
<tr>
<td>DEEP GRANITE</td>
<td>EVEREST</td>
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<tr>
<td>DESERT SAND</td>
<td>EVEREST</td>
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<tr>
<td>ENGLISH WEDGEWOOD</td>
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<td>EVEREST</td>
<td>EVEREST</td>
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<tr>
<td>HARBOR GREY</td>
<td>EVEREST</td>
</tr>
</tbody>
</table>

Delta E of 7 Hunter Units for 7 Years from the date of original installation: 
- LAKESHORE FERN
- LINEN
- MAHOGANY
- MISTY SHADOW
- MONTANA SUEDÉ
- NATURAL SLATE
- NEWPORT BAY
- PEBBLESTONE CLAY
- PORTSMOUTH BLUE
- RED BRICK
- QUIET WILLOW
- RUGGED CANYON

Delta E of 4 Hunter Units for 10 Years from the date of original installation: 
- RUSSET RED
- SAGE
- SANDSTONE
- SCOTTISH THISTLE
- SILVER GREY
- TERRA COTTA
- TUSCAN OLIVE
- VICTORIAN GREY
- VINEYARD GROVE
- WHITE
- WICKER

IMPORTANT: FIRE SAFETY INFORMATION
Exterior polymer building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of polymer products store, handle and install polymer materials in a manner that avoids damage to the product and/or structure. Owners and Installers should take a few simple steps to protect polymer building materials from fire.

TO THE HOME AND BUILDING OWNER
Rigid polypropylene siding is made from organic material and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash away from rigid polypropylene siding.

TO THE BUILDING TRADES, SPECIFIERS, PROFESSIONAL AND DO-IT-YOURSELF INSTALLERS
When rigid polypropylene siding is exposed to significant heat or flame, the rigid polypropylene will soften, sag, melt, or burn, and may thereby expose material underneath. Common sense dictates that builders and suppliers of polymer products are frequently updated with new and improved methods of application. It is a good idea to retain your proof of purchase incase it is needed. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase incase it is needed. This confirmation is of benefit to you, especially if your original proof of purchase is lost.

To register your warranty go to mastic.com/warranty or fill out the card found in the back and mail to the address provided.
Ply Gem manufactures the Products in accordance with high standards and tight quality controls, and the Products will not rust or corrode because they are made of special resins. The Products will be free from manufacturing defects which result in cracking, delaminating, crazing, checking, or splitting. It is important for you to know that Ply Gem supports its Products and that, as a consumer-purchaser, Ply Gem will respond to you regarding any product concerns according to the terms set forth below.

WHAT DOES THIS WARRANTY COVER?
Ply Gem warrants to you, the owner of the property at the time the Products were originally installed, that, upon notice from you as required herein, Ply Gem will provide replacement product or refund (as provided below) to correct any of the following conditions if such condition is directly caused by a manufacturing defect in the Product as determined by Ply Gem and has resulted from normal usage, provided the Products are installed according to the specifications of Ply Gem.

Limited Lifetime Manufacturing Defects Warranty. Blistering, checking, crazing, flaking, peeling, rot or corrosion if it is directly caused by a manufacturing defect in the Product as determined by Ply Gem.

Limited Fade Warranty. Excessive fade, which is more than +normal fading (see below) and is in excess of a Delta E of 7 Hunter units in the first 7 years from the date of the original installation of the Products on the Property. Excessive Fade shall be determined by Ply Gem based on our examination of a Product sample.

HOW LONG DOES THE WARRANTY LAST AND CAN IT BE TRANSFERRED?
If you are an individual, the Limited Lifetime Manufacturing Defects Warranty will last for as long as you own and reside in the property on which the Products were originally installed ("Properly Installed") and the Limited Fade Warranty will last for seven (7) years from the date of the original installation of the Products on the Property. If you are not an individual (e.g., a corporation, condominium, cooperative housing association, school, university, association of residents, coop, church, government, public entity, etc.) the Products are installed in a multi-family, non-owner occupied or commercial application (such as condominiums, rental properties, apartments, office buildings, schools, churches, government buildings, etc.), then the warranty period will be 50 years from the date of the original installation of the Products on the Property for Manufacturing Defects and seven (7) years from the date of the original installation of the Products on the Property for Fade, prorated as outlined in the Warranty Coverage Schedule below.

The Limited Lifetime Manufacturing Defects Warranty and Limited Fade Warranty may be transferred with the Property; however, upon the transfer, the warranty period will be reduced by 50 years from the date of the original installation of the Products on the Property for Manufacturing Defects and no more than 7 years from the date of the original installation of the Products on the Property for Fade, prorated in accordance with the Warranty Coverage Schedule below.

WHAT WILL WE DO?
You must notify us in accordance with the notice requirements outlined below, and we will validate the complaint. Upon the notification and validation, we will undertake the following:

At our sole option, we will repair, replace or refund the original purchase price (as provided in accordance with the Warranty Coverage Schedule below) if applicable of any of the Products we determine to be defective under the terms of this Warranty. We will have no responsibility for any costs associated with the labor required to replace, repair, or refund the Products.

Our obligations under this Warranty will in no event exceed the original purchase price of the Products found to be defective. In the event of repair, replacement or refunding under this Warranty, the applicable warranty to the repaired or refunded Products will extend only for the time remaining under the original Warranty.

WHAT DOESN'T THIS WARRANTY COVER?
Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturer’s instructions and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:
• any condition not directly caused by a defect in the Product as manufactured;
• any installation, defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation;
• weathering or changes in surface color resulting from chalking, fading, discoloring, soiling or staining. Exposure to sunlight, the elements, weather and atmospheric conditions may cause these changes over time, and the degree to which weathering occurs will vary depending on air quality, the building’s location and other local conditions which we have no control;
• normal wear or conditions caused by:
  • accidental damage;
  • the Penal;
  • structural shrinkage or distortion of the property structure;
  • fire;
  • lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
  • corrosion or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides);
  • fumes or vapors;
  • water;
  • neglect;
  • mishandling;
  • improper care;
  • improper or harmful cleaning;
  • misuse or abuse;
  • vandalism;
  • airborne stains, mold and mildew accumulation;
• your failure (or the failure of subsequent property owners) to provide regular and necessary maintenance of the Products (see “Care and Maintenance Instructions”);
• impact of foreign objects; and
• heat or solar radiation at altitudes above 5,000 feet ASL or in extreme desert climates with prolonged elevated daily ambient temperatures and solar exposure,
• warping or distortion or damage to heat or solar resistant products (e.g., fire, barbecue grills, etc.) or exposure to unusual or reflective heat sources (e.g., glass reflection, roofing materials, pools, decks, blacktop, or concrete materials);
• Products that have been altered, modified or subjected to unauthorized repair.
• Products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem;
• uneven fading, color change or "stripping" due to installation over dissimilar, inconsistent or inadequate sheathing or backing board.
• any other causes beyond our reasonable control.

OTHER LIMITATIONS
1. This Warranty covers only genuine Mastic Louvered/Raised Panel Shutters, Gable Vents, Fixture Mounts, Mantels and Door Surrounds. It is your responsibility to verify that the products installed are our Products. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.
2. Replacement products may differ in gloss and/or color from Products originally installed on the Property, and Ply Gem shall not be responsible or liable as a result of such differences.
3. We reserve the right to discontinue or change any of our products, including design and color changes, at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and/or price and shall not be liable as a result of any difference.
4. There are no warranties on these Products other than as set forth in this Warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, subcontractors, or distributors of the Products. You agree that no action or inaction of Ply Gem shall constitute a waiver.
5. THIS IS THE SOLE WARRANTY FOR THE PRODUCTS, AND ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE ARE DISCLAIMED AND EXCLUDED. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REMEDIES OR CLAIMS, IRRESPECTIVE OF SOURCE AND PLY GEM’S NEGLIGENCE. WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, CONSEQUENCIAl, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND. UNDER NO CIRCUMSTANCE SHALL WE BE LIABLE FOR ANY AMOUNT EXCEEDING THE PURCHASE PRICE OF THE AFFECTED PRODUCT. COURSE OF DEALINGS, CUSTOM AND USAGE, STATEMENTS, LABELS, ADVERTISING AND PRODUCT REPRESENTATIONS OF ANY KIND SHALL NOT EXPAND THE SCOPE OF THIS WARRANTY.
6. Where these limitations are prohibited or otherwise altered by mandatory legal provisions, the warranty shall remain effective to the full extent of the law. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
7. Ply Gem Products are often designed and tested in accordance with required standards established by the American Society for Testing and Materials ("ASTM") or similar test standards. Ply Gem uses the measure performance of sample products in a laboratory-type setting. To pursue consistency, Mastic manufactures its products for sale utilizing the same methods and procedures in fabricating a product for testing. All products, components and manufacturing processes, however, involve an inherent range of tolerance. These and other factors can result in some variance among individual product performance.

THESE DEFINITIONS APPLY TO THE TERMS USED:
Excessive Fade means a change in the color of any product in excess of a Delta E of seven (7) Hunter units, as determined by us, in the first 7 years from the date of the original installation, provided that any uneven or abnormal fade distribution is not due to a buildup or accumulation of stains, dirt, mold, mildew, or any other deficiency caused by the lack of at least annual preventative maintenance by the homeowner as such annual preventative maintenance is described in the Ply Gem Installation Manual.

Purchase Price means the sum of (a) the total original cost of the product that is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase price using (i) our suggested retail price in effect at the time of the installation for the cost of material.

Products means designer accents manufactured by Ply Gem.

Weathering means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

HOW DO YOU SUBMIT A WARRANTY CLAIM?
You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure. To initiate a claim, you should contact our warranty services number at 1-800-962-3563 to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information:
1. a description of the claimed Product failure and the date the failure was discovered; the warranty registration number (if available); the date of original installation; proof of status as property owner; proof of purchase; date and place of purchase; and your name, address and phone number. Written claims should be sent to Mastic, Warranty Claims Department, 303 W. Major Street, Kearney, MO 64060 or fax your information to 816-426-8210.
V.I.P. LIMITED LIFETIME WARRANTY
DESIGNER ACCENTS ("THE PRODUCTS")

Ply Gem will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner’s expense. In the event the homeowner wants the sample returned, there will be a $25 handling fee.

Ply Gem shall have no obligation whatsoever without proper notice and an opportunity to respond. Upon proper notice, Ply Gem shall be afforded the opportunity to inspect or take other action necessary to formulate a response.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM PLY GEM WILL VOID THIS WARRANTY.

WARRANTY COVERAGE SCHEDULE

<table>
<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
<th>PERCENTAGE OF PURCHASE PRICE OF ORIGINALLY INSTALLED PRODUCTS FOUND TO BE DEFECTIVE UNDER THE TERMS OF THIS WARRANTY FOR WHICH PLY GEM WILL BE RESPONSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURING THE ORIGINAL INDIVIDUAL PURCHASER’S OWNERSHIP OF THE PROPERTY:                      100%</td>
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<tr>
<td>0-5                                                                                                         100%</td>
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<td>MORE THAN 5 BUT LESS THAN 7                                      90%</td>
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<td>MORE THAN 7 BUT LESS THAN 8                                      80%</td>
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<td>MORE THAN 8 BUT LESS THAN 9                                      70%</td>
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<td>MORE THAN 9 BUT LESS THAN 10                                     60%</td>
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<tr>
<td>MORE THAN 10 BUT LESS THAN 11                                     50%</td>
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<tr>
<td>MORE THAN 11 BUT LESS THAN 12                                     40%</td>
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<tr>
<td>MORE THAN 12 BUT LESS THAN 13                                     30%</td>
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<tr>
<td>MORE THAN 13 BUT LESS THAN 14                                     20%</td>
<td></td>
</tr>
<tr>
<td>MORE THAN 14 BUT LESS THAN 50                                     10%</td>
<td></td>
</tr>
</tbody>
</table>

Total claim cost of refund not to exceed original purchase and installation price.

FACTS ABOUT THE INSTALLATION OF MASTIC LOUVERED / RAISED PANEL / BOARD & BATTEN SHUTTERS, GABLE VENTS, FIXTURE MOUNTS, ACCENT PANELS, MANTELS AND DOOR SURROUNDS

We designed and manufactured Mastic Louvered/Raised Panel Shutters, Gable Vents, Fixture Mounts, Mantels and Door Surrounds to perform best when installed by qualified applicators. While Ply Gem does not assume responsibility for installation of its products, it does keep installers informed on new techniques and provides detailed installation instructions on all of its products. We frequently update our installation manuals with new and improved methods of application.

You should discuss any product adjustments with the dealer or applicator who did the work. These adjustments can best be made by the original dealer or applicator, since he or she is most familiar with your particular installation.

To register your warranty go to mastic.com/warranty
Ply Gem manufactures the Products in accordance with high standards and tight quality controls, and the Products will not rust, burn or support combustion, or split or crack due to heat, as long as they are made of aluminum. It is important for you to know that Ply Gem supports its Products and that, as a consumer-purchaser, Ply Gem will respond to notice from you regarding any product concerns according to the terms set forth below.

WHAT DOES THIS WARRANTY COVER? Ply Gem warrants to you, the owner of the property at the time the Products were originally installed, that upon notice from you as required herein, Ply Gem will provide replacement product or refund (as provided below) to correct any condition where the finish on your Products has failed or blistered, such condition is directly caused by a manufacturing defect in the Products as determined by Ply Gem and has resulted in a significant impairment in usage, provided the Products are installed according to the specifications of Ply Gem. 

This warranty is limited to the terms and conditions, exclusions and limitations, requirement and legal rights set forth in this Warranty.

HOW LONG DOES THE WARRANTY LAST AND CAN IT BE TRANSFERRED? If you are an individual, this Limited Lifetime Warranty lasts for the life of the property on which the Products were originally applied (“Property”) for as long as you own the Property. If you are not an individual (e.g., you are a corporation, condominium, cooperative housing arrangement, unincorporated association, school, church, government, or public body, etc.), the warranty period will be 50 years from the date of original installation of the Products on the Property, prorated as outlined in the Warranty Coverage Schedule contained within. This Limited Lifetime Warranty may be transferred with the Property. However, upon the transfer, the warranty period will be no more than 50 years from the date of original installation of the Products on the Property, prorated in accordance with the Warranty Coverage Schedule contained within.

WHAT WILL WE DO? You must notify us in accordance with the notice requirements outlined below, and we must validate the claim. Upon the notification and validation, we will undertake the following:

At our sole option, we will repair, replace or refund the original purchase and installation price (as prorated in accordance with the Warranty Coverage Schedule below, if applicable) of any of the Products we determine to be defective under the terms of this Warranty.

Our obligations under this Warranty will in no event exceed the original purchase price of the Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

In the event of repair, replacement or refunding under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

If we elect to repair or replace Product under this warranty, we will also cover the reasonable labor costs for the applicable area, as determined by us.

WHAT DOESN'T THIS WARRANTY COVER? Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturer’s instructions and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:

• any product not properly installed, or labor or material used in the installation of such Products that is not of the quality, grade or consistency, or in a manner contrary to the specifications of Ply Gem, including, but not limited to, the use of old, used or recycled labor or materials, inconsistent or inadequate sheathing or backer board, etc.;
• any defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation;
• installation of Products in direct contact with dissimilar materials as discussed in the final section of this warranty;
• Cracking or crazing of the Product’s paint surface due to field fishing of Products in cold temperatures;
• Surface deterioration due to air pollution or sea coast environment;
• weathering or changes in surface color resulting from chalking, fading, discoloring, soiling or staining. Exposure to sunlight, the elements, weather and atmospheric conditions may cause these changes over time, and the degree to which weathering occurs will vary depending on air quality, the building’s location and other local conditions over which we have no control.
• normal wear or conditions caused by:
  - accidental damage;
  - settling;
  - structural shrinkage or distortion of the property structure;
  - fire;
  - lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
  - corrosive or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides);
  - fumes or vapors;
  - air pollution;
  - neglect;
  - mishandling;
  - improper care;
  - improper or harmful cleaning;
  - misuse or abuse;
  - vandalism;
  - airborne stains, mold and mildew accumulation;
• your failure (or the failure of subsequent property owners) to provide reasonable and necessary maintenance of the Products (see “Care and Maintenance Instructions”); • impact of foreign objects; and • heat or solar radiation at altitudes above 5,000 feet ASL or in extreme desert climates with prolonged elevated daily ambient temperatures and solar exposure. • warping or distortion due to exposure to heat sources (e.g., fire, barbecue grills, etc.) or exposure to unusual or reflective heat sources (e.g., glass reflection, roofing materials, pools, decks, blacktop, or concrete materials).
• Products that have been altered, modified or subjected to unauthorized repair.
• Products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem; • uneven fading, color change or “stripping” due to installation over dissimilar, inconsistent or inadequate sheathing or backer board.
• Corrosion caused by contact with dissimilar materials;
• Corrosion caused by sea coast environment;
• any other causes beyond our reasonable control.

OTHER LIMITATIONS

1. This Warranty covers only genuine Mastic Aluminum Siding, Aluminum Soffit, Aluminum Siding & Soffit Accessories, select Aluminum Trim Coil (except Economy Trim Coil) and Aluminum Fascia. It is your responsibility to verify that the siding, soffit and accessories installed are our Products. For Trim Coil, we require written proof it is Mastic product. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

2. Replacement products may differ in gloss and/or color from Products originally installed on the Property, and Mastic shall not be responsible or liable as a result of such variance.

3. We reserve the right to discontinue or change any of our products, including design and color. If we discontinue a Product, we will attempt to procure similar products. If we change the Product, the type of Product that is no longer available will not be available at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and/or price and shall not be liable as a result of any difference.

4. There are no warranties on these Products other than as set forth in this warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to the terms of this warranty. We reserve the right to change this warranty at any time, without written notice. All other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products. You agree that no action or inaction of Mastic shall constitute a waiver.

5. THIS IS THE SOLE WARRANTY FOR THE PRODUCTS, AND ALL OTHER WARRANTIES, INCLUDING OF MERCHANTABILITY AND FITNESS FOR PURPOSE, ARE DISCLAIMED AND EXCLUDED. THIS IS YOUR EXCLUSIVE WARRANTY AND IT REPLACES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REMEDIES OR CLAIMS, IRRESPECTIVE OF SOURCE AND PLY GEM’S NEGLIGENCE. WE EXCLUDE AND DISCLAIM ANY EVENT SHALL WE BE RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, DIMINUTION IN VALUE, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND. UNDER NO CIRCUMSTANCE SHALL WE BE LIABLE FOR AN AMOUNT EXCEEDING THE PURCHASE PRICE OF THE AFFECTED PRODUCT. COURSE OF DEALINGS, CUSTOM AND USAGE, STATEMENTS, LABELS, ADVERTISING AND PRODUCT REPRESENTATIONS OR DESCRIPTIONS OF ANY KIND SHALL NOT EXPAND THE SCOPE OF THIS WARRANTY.

6. Where these limitations are prohibited or otherwise altered by mandatory legal provisions, the warranty shall remain effective to the full extent of the law. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

7. Ply Gem Products are often designed and tested in accordance with required standard procedures established by industry associations. These measure performance of sample products as in fabrication of a product for testing. All product components and manufacturing processes, however, involve an inherent range of tolerance. These and other factors can result in some variance among individual product performance.

THESE DEFINITIONS APPLY TO THE TERMS USED:

Purchase and Installation Price means the sum of (a) the total original cost of the product and labor for the installation of such product that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of that product which is defective or otherwise being replaced. If we cannot determine these amounts from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of the installation, for the cost of material, and (ii) our labor rates prevailing in the area where the building is located at the time of installation and (iii) an estimated installation time for the cost of labor.

Products means Aluminum Siding, Aluminum Soffit, Aluminum Siding & Soffit Accessories, select Aluminum Trim Coil (except Economy Trim Coil) and Aluminum Fascia manufactured by Ply Gem.

Weathering means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

HOW DO YOU REGISTER YOUR WARRANTY? For all Mastic materials used on this installation project, one Application for Warranty Registration must be completed at mastic.com or mailed within 30 days after original installation has been completed. Please mail it to Mastic, Warranty Registration Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to register the Warranty will void any claim under this Warranty. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase incase it is needed if you submit a warranty claim.

HOW DO YOU TRANSFER YOUR WARRANTY? You and subsequent property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should be mailed to Mastic, Warranty Registration Department, P.O. Box 110100, Pittsburg, PA 15232. The notice should include the warranty registration number (if available), the address of the Property,
the name and mailing address (if different) of the new owners and the date of transfer. The notice should be sent to Mastic, Warranty Transfer Department, P.O. Box 110100, Pittsburgh, PA 15232. Failure to notify Ply Gem will not void the Warranty, but the notice will assist Ply Gem in processing any warranty claim.

Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

HOW DO YOU SUBMIT A WARRANTY CLAIM?
You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure.

To initiate a claim, you should contact our warranty services number at 1-800-962-3563 to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information: a description of the claimed Product failure and the date the failure was discovered; the warranty registration number (if available); the date of original installation; proof of status as property owner; proof of purchase; date and place of purchase; and your name, address and phone number. Written claims should be sent to Mastic, Warranty Claims Department, 303 W. Major Street, Kearney, MO 64060 or fax your information to 816-426-8210.

Ply Gem will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner’s expense. In the event the homeowner wants the sample returned, there will be a $25 handling fee.

Ply Gem shall have no obligation whatsoever without proper notice and an opportunity to respond. Upon proper notice, Ply Gem shall be afforded the opportunity to inspect or take other action necessary to formulate a response.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM PLY GEM WILL VOID THIS WARRANTY.

WARRANTY COVERAGE SCHEDULE

<table>
<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
<th>PERCENTAGE OF PURCHASE PRICE OF ORIGINALLY INSTALLED PRODUCTS FOUND TO BE DEFECTIVE UNDER THE TERMS OF THIS WARRANTY FOR WHICH PLY GEM WILL BE RESPONSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURING THE ORIGINAL INDIVIDUAL PURCHASER’S OWNERSHIP OF THE PROPERTY:</td>
<td>100%</td>
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<tr>
<td>SUBSEQUENT OWNERS AND OTHERS COVERED BY A 50-YEAR PROPRATED WARRANTY:</td>
<td>0-5</td>
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<td>MORE THAN 5 BUT LESS THAN 7</td>
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<td>MORE THAN 13 BUT LESS THAN 14</td>
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<td>MORE THAN 14 BUT LESS THAN 50</td>
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</tbody>
</table>

Total claim cost of refund not to exceed original purchase and installation price.

FACTS ABOUT THE INSTALLATION OF ALUMINUM PRODUCTS
We designed and manufactured Mastic Aluminum Siding, Aluminum Soffit, Aluminum Siding and Soffit Accessories, Aluminum Trim Coil, and Aluminum Fascia to perform best when installed by qualified applicators. While Ply Gem does not assume responsibility for installation of its products, it does keep installers informed on new techniques and provides detailed installation instructions on all of its products. We frequently update our installation manuals with new and improved methods of application.

You should discuss any product adjustments with the dealer or applicator who did the work. These adjustments can best be made by the original dealer or applicator, since he or she is most familiar with your particular installation.

NOTE: Direct contact of aluminum products with certain dissimilar materials, or contact with water run-off from dissimilar materials, is likely to result in corrosion. Accordingly, care should be taken during installation to avoid contact of aluminum with dissimilar materials including dissimilar metals (e.g. copper, zinc, steel, etc.), concrete, stucco, asbestos siding, pressure treated/pretreated lumber, roofing materials or roofing systems containing metallic granules or strips, or corrosive non-metallic materials.

To register your warranty go to mastic.com/warranty
Or fill out the card found in the back and mail to the address provided.
Ply Gem manufactures the Products in accordance with high standards and tight quality controls, and the Products will not rust, burn or support combustion, or split or crack due to weather because they are made of aluminum. It is important for you to know that Ply Gem supports its Products and that, as a consumer-purchaser, Ply Gem will respond to notice from you regarding any product concerns according to the terms set forth below.

WHAT DOES THIS WARRANTY COVER?
Ply Gem warrants to you, the owner of the property at the time the Products were originally installed, that upon notice from you as required herein, Ply Gem will provide replacement Products (as provided below) to correct any condition where the finish on the Products chip, peel, flake or blister if such condition is directly caused by a manufacturing defect in the Products as determined by Ply Gem and has resulted in a significant impairment in usage, provided the Products are installed according to the specifications of Ply Gem. This Warranty is limited to the terms and conditions, exclusions and limitations, requirement and legal rights set forth in this Warranty.

HOW LONG DOES THE WARRANTY LAST AND CAN IT BE TRANSFERRED?
If you are an individual, this Limited Lifetime Warranty lasts for the life of the property on which the Products were originally applied (“Property”) for as long as you own the Property. If you are not an individual (e.g., you are a corporation, condominium, cooperative, townhouse association, unincorporated association, school, church, government or public entity, etc.), the warranty period will be 20 years from the date of original installation of the Products on the Property, prorated as outlined in the Warranty Coverage Schedule contained within. This Limited Lifetime Warranty may be transferred with the Property. However, upon the transfer, the warranty period will be no more than 20 years from the date of original installation of the Products on the Property, prorated in accordance with the Warranty Coverage Schedule contained within.

WHAT WILL WE DO?
You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following:

At our sole option, we will repair, replace or refund the original purchase and installation price (as prorated in accordance with the Warranty Coverage Schedule below, if applicable) of any of the Products we determine to be defective under the terms of this Warranty.

Our obligations under this Warranty will in no event exceed the original purchase price of the Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

WHAT DOESN’T THIS WARRANTY COVER?
Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturer’s instructions and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:

• any condition not directly caused by a defect in a Product as manufactured;
• any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation;
• weathering or changes in surface color resulting from chalking, fading, discoloring, soiling or staining. Exposure to sunlight, the elements, weather and atmospheric conditions may cause these changes over time, and the degree to which weathering occurs will vary depending on air quality, the building’s location and other local conditions over which we have no control.
• normal wear or conditions caused by:
  • accidental damage;
  • settlement;
  • structural shrinkage or distortion of the property structure;
  • fire;
  • lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
  • corrosive or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides);
  • fumes or vapors;
  • air pollution;
  • neglect;
  • mishandling;
  • improper care;
  • improper or harmful cleaning;
  • misuse or abuse;
  • vandalism;
  • airborne stains, mold and mildew accumulation;
  • your failure (or the failure of subsequent property owners) to provide reasonable and necessary maintenance of the Products (see “Care and Maintenance Instructions’”);
  • impact of foreign objects; and
  • heat or solar radiation at altitudes above 5,000 feet ASL or in extreme desert climates with prolonged elevated daily ambient temperatures and solar exposure.
• warping or distortion due to exposure to heat sources (e.g., fire, barbecue grills, etc.) or exposure to unusual or reflective heat sources (e.g., glass reflection, roofing materials, pools, decks, blacktop, or concrete materials);
• Products that have been altered, modified or subjected to unauthorized repair.
• any Products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem.
• any other causes beyond our reasonable control.
• Corrosion caused by contact with dissimilar materials or sea coast environment.

OTHER LIMITATIONS
1. This Warranty covers only genuine Mastic Envoy Sectional Rain Removal Systems. It is your responsibility to verify that the Rain Removal Systems installed are our Products. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.
2. Due to normal weathering, replacement Products may differ in gloss and color from Products originally installed on the Property.
3. We reserve the right to discontinue or change any of our products, including design and color changes, at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available, we will use at the time you make a claim, we may substitute another product determined by us to be of comparable quality and/or price and shall not be liable as a result of any difference.
4. There are no warranties on these Products other than as set forth in this Warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products. You agree that no action or inaction of Mastic shall constitute a waiver.
5. THIS IS THE SOLE WARRANTY FOR THE PRODUCTS, AND ALL OTHER WARRANTIES, INCLUDING OF MERCHANTABILITY AND FITNESS FOR PURPOSE, ARE DISCLAIMED AND EXCLUDED. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, REMEDIES FOR CLAIMS, IRRESPECTIVE OF SOURCE AND PLY GEM’S NEGLIGENCE. WE EXCLUDE AND ARE NO EVENT SHALL WE BE RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, DIMINUTION IN VALUE, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND. UNDER NO CIRCUMSTANCE SHALL WE BE LIABLE FOR AN AMOUNT EXCEEDING THE PURCHASE PRICE OF THE PRODUCT, TO THE EXTENT PERMITTED BY LAW.
6. Where these limitations are prohibited or otherwise altered by mandatory legal provisions, the warranty shall remain effective to the full extent of the law. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
7. Ply Gem Products are often designed and tested in accordance with required standard procedures established by industry associations. These measures establish performance of sample products in a laboratory-type setting. To pursue consistency, Ply Gem manufactures its products for sale utilizing the same methods and materials as in fabrication of a product for testing. All product components and manufacturing processes, however, involve an inherent range of tolerance. These and other factors can result in some variance among individual product performance.

THESE DEFINITIONS APPLY TO THE TERMS USED:
Purchase and Installation Price means the sum of (a) the total original cost of the product that is defective or otherwise being replaced, plus (b) the total original cost of labor for the installation of that product that is defective or otherwise being replaced. If we cannot determine the original cost from original documents, we will compute the purchase and installation price using (i) our suggested retail price in effect at the time of the installation for the cost of material, (ii) labor rates prevailing in the area where the installation is located at the time of installation and (iii) an estimated installation time for the cost of labor.

Products means envoy sectional Rain Removal Systems manufactured by Mastic. Weathering means changes caused by exposure to sunlight, rain, air pollution, variations in temperature and other atmospheric conditions.

HOW DO YOU TRANSFER YOUR WARRANTY?
For all Mastic Materials used on this installation project, one Application for Warranty Registration must be completed at mastic.com or mailed within 30 days after original installation has been completed. Please mail it to Mastic, Warranty Registration Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Ply Gem in processing any Warranty claim you may have. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase incase it is needed if you submit a warranty claim.

HOW DO YOU TRANSFER YOUR WARRANTY?
You and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after the date of transfer of ownership. The notice should be sent to Mastic, Warranty Transfer Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to notify us within thirty (30) days of product failure.

HOW DO YOU SUBMIT A WARRANTY CLAIM?
You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure.
To initiate a claim, you should contact our warranty services number at 1-800-962-3563 to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information: a description of the claimed Product failure and the date and time the failure was discovered; the warranty registration number (if available); the date of original installation; proof of status as property owner; proof of purchase; date and place of purchase; and your name, address and phone number. Written claims should be sent to Mastic, Warranty Claims Department, 303 W. Major Street, Kearney, MO 64060 or fax your information to 816-426-8210.

Ply Gem will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent at the homeowner’s expense. In the event the homeowner wants the sample returned, there will be a $25 handling fee.

Ply Gem shall have no obligation whatsoever without proper notice and an opportunity to respond. Upon proper notice, Ply Gem shall be afforded the opportunity to inspect or take other action necessary to formulate a response.

ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM PLY GEM WILL VOID THIS WARRANTY.

WARRANTY COVERAGE SCHEDULE

<table>
<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
<th>PERCENTAGE OF PURCHASE PRICE OF ORIGINALLY INSTALLED PRODUCTS FOUND TO BE DEFECTIVE UNDER THE TERMS OF THIS WARRANTY FOR WHICH PLY GEM WILL BE RESPONSIBLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURING THE ORIGINAL INDIVIDUAL PURCHASER’S OWNERSHIP OF THE PROPERTY:</td>
<td>100%</td>
</tr>
<tr>
<td>SUBSEQUENT OWNERS AND OTHERS COVERED BY A 50-YEAR PRORATED WARRANTY:</td>
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</tr>
<tr>
<td>0-5</td>
<td>100%</td>
</tr>
<tr>
<td>MORE THAN 5 BUT LESS THAN 7</td>
<td>90%</td>
</tr>
<tr>
<td>MORE THAN 7 BUT LESS THAN 8</td>
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<td>MORE THAN 8 BUT LESS THAN 9</td>
<td>70%</td>
</tr>
<tr>
<td>MORE THAN 9 BUT LESS THAN 10</td>
<td>60%</td>
</tr>
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<tr>
<td>MORE THAN 13 BUT LESS THAN 14</td>
<td>20%</td>
</tr>
<tr>
<td>MORE THAN 14 BUT LESS THAN 20</td>
<td>10%</td>
</tr>
</tbody>
</table>

Total claim cost of refund not to exceed original purchase and installation price.

CARE & MAINTENANCE

Mastic Envoy Sectional Rain Removal Systems is one of the most durable building products materials available today for residential applications. In most cases, normal rainfall is sufficient to keep it clean. But if your Mastic Envoy Sectional Rain Removal Systems needs cleaning, we recommend the following procedures. Particular attention should be given to areas that have limited exposure to the natural washing effect of rainfall.

1. Moderate Atmospheric Dirt — We recommend an occasional washing with clear water using a garden hose and soft-bristled brush (a long-handled, car-washing brush is ideal for this purpose).

2. Heavy Industrial Atmospheric Dirt — Wash in the manner indicated above, but use the following solution:
   a. 1/3 cup detergent (Tide®, for example)
   b. 2/3 cup trisodium phosphate (Soilax®, for example)
   c. 1 gallon water

3. Mildew Accumulation — Mildew can collect on surfaces of all types of building products and is often evident on surfaces that have not been properly cared for and maintained. Normally, mildew will appear as black spots. Mildew is easy to remove by using the basic cleaning solution above with the addition of sodium hypochlorite as follows:
   a. 1/3 cup detergent (Tide®, for example)
   b. 2/3 cup trisodium phosphate (Soilax®, for example)
   c. 1 quart sodium hypochlorite 5% solution (Clorox®, for example)
   d. 3 quarts water

4. Caulking Compounds, Tar and Similar Substances — Use mineral spirits in reasonable amounts and apply directly to the foreign substance. Immediately after cleaning, rinse the area thoroughly with water.

CAUTION: Do not exceed the recommended concentrations of cleaners. To do so can cause damage to the Products’ surface. Avoid skin and eye contact with the solution, and in all cases follow manufacturer’s instructions for the use of cleaning compounds and solutions. Avoid use of abrasive-type cleaners and strong solvents. Test any cleaner on an inconspicuous area before applying to major areas. To minimize streaking, always clean from the bottom to the top and follow with a rinsing of clear water. Excessive scrubbing is unnecessary and can be harmful to the Products, and may cause undesirable glossy areas over the finish.

FACTS ABOUT THE INSTALLATION OF MASTIC ENVOY SECTIONAL RAIN REMOVAL SYSTEMS

We designed and manufactured Mastic Envoy Sectional Rain Removal Systems to perform best when installed by qualified applicators. While Ply Gem does not assume responsibility for installation of its products, it does keep installers informed on new techniques and provides detailed installation instructions on all of its products. We frequently update our installation manuals with new and improved methods of application. You should discuss any product adjustments with the dealer or applicator who did the work. These adjustments can best be made by the original dealer or applicator, since he or she is most familiar with your particular installation.

NOTE: Direct contact of aluminum products with certain dissimilar materials, or contact with water run-off from dissimilar materials, is likely to result in corrosion. Accordingly, care should be taken during installation to avoid contact of aluminum with dissimilar materials including dissimilar metals (e.g., copper, zinc, steel, etc.), concrete, stucco, asbestos siding, pressure treated/pretreated lumber, roofing materials or roofing systems containing metallic granules or strips, or corrosive non-metallic materials.

For detailed coverage of warranty information on Leaf Relief products, reference the brochure “Leaf Relief Warranty,” available from your installing dealer.

To register your warranty go to mastic.com/warranty
Or fill out the card found in the back and mail to the address provided.
PERFORMANCE METALS REGISTERED 20-YEAR LIMITED WARRANTY
GUTTER COIL ("THE PRODUCTS")

Ply Gem manufactures the Products in accordance with high standards and tight quality controls, and the Products will not rust, burn or support combustion, or split or crack because they are made of aluminum. It is important for you to know that Ply Gem supports its Products and that, as a consumer-purchaser, Ply Gem will respond to notice from you regarding any product concerns according to the terms set forth below.

WHAT DOES THIS WARRANTY COVER?

Ply Gem warrants to you, the owner of the property at the time the Products were originally installed, that upon notice from you as required herein, Ply Gem will provide replacement or repair (as provided below) to correct any condition where the finish on the Products chip, peel, flake or blister if such condition is directly caused by a manufacturing defect in the Products as determined by Ply Gem and has resulted in a significant apparent usage, provided the Products are installed according to the specifications set forth in this Warranty. This Warranty is limited to the terms and conditions, exclusions and limitations, requirement and legal rights set forth in this Warranty.

HOW LONG DOES THE COVERAGE LAST?

This Registered 20-Year Limited Warranty lasts for twenty (20) years on the property on which the Products were originally applied ("Property") so long as you own the Property. This Registered 20-Year Limited Warranty may be transferred one time with the Property. However, upon the transfer, the Warranty period will be no more than 20 years from the date of original installation of the Products on the Property, pro rata in accordance with the Warranty Coverage Schedule below. In the event of a transfer of this Warranty, this Warranty may not be further transferred.

WHAT WILL WE DO?

You must notify us in accordance with the notice requirements outlined below, and we will provide a response. Upon the notification and validation, we will undertake the following:

1. At our sole option, we will repair, replace or refund the original purchase and installation price (as prorated in accordance with the Warranty Coverage Schedule below, if applicable) of any of the Products determined to be defective under the terms of this Warranty. We will have no responsibility for any costs associated with the labor required to remove, replace or install any Product. Out obligations under this Warranty will in no event exceed the original purchase price of the Products. Our obligations shall be limited to the Products found to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs and expenses beyond these amounts are your responsibility.

2. In the event of repair, replacement or refinishing under this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty.

WHAT DOESN'T THIS WARRANTY COVER?

Any obligation of Ply Gem hereunder is contingent upon proper installation per manufacturer's instructions and good building practices, normal product use, maintenance and proper care, including annual cleaning. This Warranty does not cover:

- any condition not directly caused by a defect in a Product as manufactured, including any installation or defects or damage of any kind attributable to or resulting from installation, including faulty or improper installation;
- weathering or changes in surface color resulting from chalking, fading, discoloring, soiling or staining. Exposure to sunlight, the elements, weather and atmospheric conditions may cause weathering or fading, and the degree to which the weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control;
- normal wear or conditions caused by:
  - accidental damage;
  - settlement;
  - structural shrinkage or distortion of the property structure;
  - fire;
  - lightning, hurricane, tornado, windstorm, earthquake, or other acts of God;
  - corrosive or abrasive products or harmful chemicals (including harmful cleaning compounds and pesticides);
  - fumes or vapors;
  - air pollution;
  - neglect;
  - mishandling;
  - improper care;
  - improper or harmful cleaning;
  - misuse or abuse;
  - weather because of its natural elements (e.g., snow, wind, rain, ice, sun, temperature conditions, etc.);
  - airborne stains, mold and mildew accumulation;
  - your failure (or the failure of subsequent property owners) to provide reasonable and necessary maintenance of the Products (see "Care and Maintenance Instructions");
  - impact of foreign objects; and
  - heat or solar radiation at altitudes above 5,000 feet ASL or in extreme desert climates with prolonged elevated daily ambient temperatures and solar exposure;
  - warping or distortion due to exposure to heat sources (e.g., fire, barbecue grills, etc.) or exposure to unusual (e.g., extreme) or reflective heat sources (e.g., glass reflection, roofing materials, pools, decks, blacktop, or concrete materials);
  - Products that have been altered, modified or subjected to unauthorized repair;
  - Products that have been painted or whose surface has been altered in any way without written authorization from Ply Gem;
  - any other causes beyond our reasonable control;
  - corrosion caused by contact with dissimilar materials; or sea coast environment
  - guts greater than 50° in length.

OTHER LIMITATIONS

1. This Warranty covers only genuine Mastic Gutter Coil and Related Accessories. It is your responsibility to verify that the Gutter Coil and Related Accessories installed are our Products. It is a good idea to retain your proof of purchase in case it is needed if you submit a warranty claim.

2. Due to normal weathering, replacement Products may differ in gloss and color from Products originally installed on the Property.

3. We reserve the right to discontinue or change any of our products, including design and color changes, at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a claim under this Warranty, you may select an authorized substitute. We will make every effort to ensure that any substitute be of comparable quality and at no cost to you, or at your cost if the substitute is of a lower quality.

4. There are no warranties on these Products other than as set forth in this Warranty, and no dealer, contractor, applicator, distributor or other is authorized to change or add to this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Products. You agree that no action or inaction of Ply Gem shall constitute a waiver.

5. THIS IS THE SOLE WARRANTY FOR THE PRODUCTS, AND ALL OTHER WARRANTIES, INCLUDING OF MERCHANTABILITY AND FITNESS FOR PURPOSE, ARE DISCLAIMED AND EXCLUDED. ANY EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REMEDIES OR CLAIMS, IRRESPECTIVE OF SOURCE AND PLY GEM’S NEGLIGENCE. WE EXCLUDE AND ARE NO EVENT SHALL WE BE RESPONSIBLE FOR ANY LOSS OF USE, LOST PROFIT, DIMINUTION IN VALUE, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES OF ANY KIND. UNDER NO CIRCUMSTANCE SHALL WE BE LIABLE FOR AN AMOUNT EXCEEDING THE PURCHASE PRICE OF THE DEFECTED PRODUCT OR MATERIAL OF DEALINGS, CUSTOM AND USAGE, STATEMENTS, LABELS, ADVERTISING AND PRODUCT REPRESENTATIONS OF ANY KIND SHALL NOT EXPAND THE SCOPE OF THIS WARRANTY.

6. Where these limitations are prohibited or otherwise altered by mandatory legal provisions, this Warranty is effective to the full extent of the law. This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

7. Ply Gem Products are often designed and tested in accordance with required standard procedures established by industry associations. These measure performance of sample test products in a laboratory-type setting. To pursue consistency, Ply Gem manufactures its products for sale utilizing the same methods and materials as in fabrication of a product for testing. All product components and manufacturing processes, however, involve some inherent range of tolerance. These and other factors can result in some variance among individual product performance.

HOW DO YOU REGISTER YOUR WARRANTY?

For all Mastic materials used on this installation project, one Application for Warranty Registration must be completed at mastic.com or mailed within 30 days after original installation has been completed. Please mail it to Mastic, Warranty Registration Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to register the Warranty will void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Ply Gem in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost. It is a good idea to retain your proof of purchase incase it is needed if you submit a warranty claim.

HOW DO YOU TRANSFER YOUR WARRANTY?

You and subsequent Property owners may transfer this Warranty by providing written notice to us within 30 days after original purchase of the Products and a transfer of ownership. The notice should include the warranty registration number (if available), the address of the Property, the name and mailing address (if different) of the new owners and the date of transfer. The notice should be sent to Mastic, Warranty Transfer Department, P.O. Box 110100, Pittsburg, PA 15232. Failure to notify Ply Gem will not void the Warranty, but the warranty will assist Mastic in processing any warranty claim.

Warranty coverage upon transfer is as described in detail above. Upon any transfer of the property, your obligations become the obligations of the new Property owners.

HOW DO YOU SUBMIT A WARRANTY CLAIM?

You must submit your claim in writing to us within the warranty period and within thirty (30) days of product failure. To initiate a claim, you should contact our warranty services number at 1-800-962-3563 to receive a warranty claims packet.

If you would like to submit a claim request in writing, please provide the following information: a description of the claimed Product failure and the date the failure was noted, a description of any corrective action taken, a description of the Number of original installation; the property address; the name and address of the new owner; and the date of transfer. The notice should be sent to Mastic, Warranty Claims Department, 305 W. Major Street, Kearney, MO 64060 or fax your information to 816-426-8210. Ply Gem will provide notification of any additional information and physical evidence that may be required to process your claim. When a sample is required, it must be sent to the home owner’s expense. In the event the homeowner wants the sample removed, there will be a $25 handling fee.

Mastic shall have no obligation whatsoever without proper notice and an opportunity to respond. Upon proper notice, Ply Gem shall be afforded the opportunity to inspect or take other action necessary to formulate a response.

Mastic Gutter Coils ("THE PRODUCTS")
**ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM PLY GEM WILL VOID THIS WARRANTY.**

**WARRANTY COVERAGE SCHEDULE**

<table>
<thead>
<tr>
<th>NUMBER OF YEARS FROM DATE OF ORIGINAL INSTALLATION TO DATE OF CLAIM</th>
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<tbody>
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<td>100%</td>
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<tr>
<td>SUBSEQUENT OWNERS AND OTHERS COVERED BY A 20-YEAR PRORATED WARRANTY:</td>
<td></td>
</tr>
<tr>
<td>0-4</td>
<td>100%</td>
</tr>
<tr>
<td>MORE THAN 4 BUT LESS THAN 6</td>
<td>70%</td>
</tr>
<tr>
<td>MORE THAN 6 BUT LESS THAN 8</td>
<td>50%</td>
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<td>MORE THAN 8 BUT LESS THAN 10</td>
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<tr>
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<td>20%</td>
</tr>
<tr>
<td>MORE THAN 14 BUT LESS THAN 20</td>
<td>10%</td>
</tr>
</tbody>
</table>

Total claim cost of refund not to exceed original purchase and installation price.

**FACTS ABOUT THE INSTALLATION OF MASTIC GUTTER COIL AND RELATED ACCESSORIES**

We designed and manufactured Mastic Gutter Coil and Related Accessories to perform best when installed by qualified applicators. While Ply Gem does not assume responsibility for installation of its products, it does keep installers informed on new techniques and provides detailed installation instructions on all of its products. We frequently update our installation manuals with new and improved methods of application.

You should discuss any product adjustments with the dealer or applicator who did the work. These adjustments can best be made by the original dealer or applicator, since he or she is most familiar with your particular installation.

**NOTE:** Direct contact of aluminum products with certain dissimilar materials, or contact with water run-off from dissimilar materials, is likely to result in corrosion. Accordingly, care should be taken during installation to avoid contact of aluminum with dissimilar materials including: dissimilar metals (e.g. copper, zinc, steel, etc.), concrete, stucco, asbestos siding, pressure treated/pretreated lumber, roofing materials or roofing systems containing metallic granules or strips, or corrosive non-metallic materials.

*For detailed coverage of warranty information on Leaf Relief products, reference the “Leaf Relief Warranty” available from your installing dealer.*

To register your warranty go to [mastic.com/warranty](http://mastic.com/warranty) or fill out the card found in the back and mail to the address provided.
Register your warranty online at mastic.com/warranty

or mail this form to:
Ply Gem Mastic
Warranty Registration Data Center
P.O. Box 110100
Pittsburg, PA 15232

PROJECT INFORMATION:

| COMPLETION DATE: | ________________________________ |
| CONTRACTOR (BUILDER) NAME: | ________________________________ |
| COMPANY NAME: | ________________________________ |
| ADDRESS: | ____________________________________________ |
| CITY: | ____________________ |
| STATE: | ________ |
| ZIP: | __________ |
| PHONE: | ________________________________ |
| EMAIL ADDRESS: | ____________________________________________ |
| HOMEOWNER NAME: | ________________________________ |
| ADDRESS: | ____________________________________________ |
| CITY: | ____________________ |
| STATE: | ________ |
| ZIP: | __________ |
| PHONE: | ________________________________ |
| EMAIL ADDRESS: | ____________________________________________ |
| PROJECT ADDRESS (IF DIFFERENT FROM ABOVE): | ____________________________________________ |
| CITY: | ____________________ |
| STATE: | ________ |
| ZIP: | __________ |

PLEASE INDICATE THE TYPE OF APPLICATION:
☐ REMODELING
☐ NEW CONSTRUCTION
☐ ADDITION

APPROXIMATELY, HOW OLD IS THE HOME? _______ YEAR(S).

WHAT SIDING MATERIAL WAS ON THE HOME PRIOR TO INSTALLATION?
☐ NONE (NEW CONSTRUCTION)
☐ PLYWOOD
☐ STUCCO/CONCRETE
☐ BRICK/STONE
☐ ORIENTED STRAND BOARD (OSB)
☐ HARDBOARD
☐ VINYL SIDING
☐ FIBER CEMENT SIDING
☐ ALUMINUM/STEEL SIDING
☐ WOOD
☐ OTHER: ________________________________

PLEASE INDICATE PRODUCT AND QUANTITY COVERED UNDER THIS WARRANTY:

<table>
<thead>
<tr>
<th>PRODUCT</th>
<th>PROFILE/PRODUCT CODE</th>
<th>COLOR</th>
<th>QUANTITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Products Covered under the Mastic V.I.P. Limited Lifetime Warranty:</td>
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<td></td>
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<tr>
<td>CEDAR DISCOVERY</td>
<td>HAND-SPLIT SHAKE</td>
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<td>CEDAR DISCOVERY</td>
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