The warranty period for Ply Gem Stone products is 50 years from the date of installation. Ply Gem Stone is an all-masonry product, and will not flake, peel, or blister. The hardness of Ply Gem Stone offers ample protection against any possible damage resulting from hailstones striking the stone surface. Ply Gem Stone will not corrode or rust. The surface colors of our product will not run or streak in normal weathering.

This warranty does not include damages resulting from improper installation, willful abuse, misuse, or negligence. This warranty does not include damages resulting from fire, lightning, floods, earthquakes, or any other act of nature. This warranty does not include damage resulting from settlement of the building, movement in foundation or walls, or other failures of the structure. This warranty does not include surface discoloration due to air pollution, exposure to harmful chemicals, efflorescence, oxidation, or normal weathering of the surface. This warranty does not include damages resulting from other causes beyond the control of the manufacturer.

Ply Gem Stone reserves the right to replace or repair the stone at its discretion. Ply Gem Stone also reserves the right to refund the purchase price of the stone in lieu of repair or replacement. Ply Gem Stone reserves the right to discontinue and/or change any of its products. In the event the products covered under this warranty are not available, Ply Gem Stone shall have right to substitute a product that, at the soul discretion of Ply Gem Stone, is of equal quality or price.

Ply Gem Stone makes no express warranties, except as set forth herein, and shall not be liable for any incidental, special, or consequential damages with respect to the Ply Gem Stone covered by this warranty. This warranty is limited to the original purchaser and may not be transferred. Ply Gem Stone complete liability and the customer’s exclusive remedies are limited to repair, replacement, or reimbursement and does not cover labor to remove or replace materials.

Please visit plygemstone.com and select “Support” to register your warranty. Should an issue arise, this will allow us to more quickly access your information and respond.