Warranty Registration Data Center

P.O. Box 110100
Pittsburgh, PA 15232-0600

www.plygemwindows.com • 1-888-9PLYGEM
I. DESCRIPTION OF LIMITED WARRANTY

Ply Gem Windows also warrants the Ply Gem Windows' Insulating Glass and Hardware (including locks, balances and handle sets) that fails during the warranty period will be furnished by Ply Gem Windows to the original homeowner in removing the defective Vinyl Components. The replacement Vinyl Components may vary slightly in color or gloss in comparison to the original Vinyl Components. Ply Gem Windows shall not be responsible or liable as a result of such variance.

A. VINYL COMPONENTS LIFETIME LIMITED WARRANTY

All Vinyl Components of the Vinyl Window are warranted during the lifetime of the Original Homeowner (defined in Section II below) to be free of any defects in material and workmanship and to be free from peeling, flaking, blistering, under normal use and proper care. Ply Gem Windows' Insulating Glass and Hardware (including locks, balances and handle sets) that fails during the warranty period will be furnished by Ply Gem Windows to the original homeowner, free of charge, the replacement Vinyl Components. Ply Gem Windows is not responsible for installing the replacement Vinyl Components or for any costs incurred by the Original Homeowner in removing the defective Vinyl Components. The replacement Vinyl Components may vary slightly in color or gloss in comparison to the original Vinyl Components. Ply Gem Windows shall not be responsible or liable as a result of such variance.

B. 2 YEAR HARDWARE LIMITED WARRANTY

Ply Gem Windows also warrants that the metal and vinyl hardware components in Ply Gem Windows products will be free from manufacturing defects for a period of two (2) years from the date of manufacture. This warranty is for the benefit of the Original Homeowner who purchased the product and resides in the home and may not be transferred. Defective Ply Gem Windows hardware (including locks, balances and handle sets) that fails during the warranty period will be furnished by Ply Gem Windows without charge. Freight and installation will be at homeowner’s expense.

C. 20 YEAR INSULATED GLASS LIMITED WARRANTY

Ply Gem Windows also warrants the Ply Gem Windows’ Insulating Glass will be free from moisture infiltration between the two pieces of glass for 20 years from date of manufacture. This warranty is for the benefit of the original owner of the Vinyl Window, subject to the terms, conditions and limitations set forth herein.

D. 1 YEAR GLASS DEFECT LIMITED WARRANTY

Ply Gem Windows warrants against glass scratches, in the insulated unit, spots and stress cracks, for a period of one (1) year from date of manufacture. Not to include any abuse, mishandling, vandalism, wrongful cleaning, improper care and acts of God causing damage to the glass. For the purposes hereof, the Insulated Glass shall not be considered defective unless the reported defects contained in the Insulated Glass exceed those imperfections allowable in accordance with Specification ASTM 1036 and 1048 for heat treated or tempered glass, as maybe amended from time to time. Freight and installation will be at homeowner’s expense.

II. LIMITATION ON WARRANTIES & ADDITIONAL TERMS & CONDITIONS

A. VINYL COMPONENTS LIFETIME LIMITED WARRANTY

The limited warranty covers only the Original Homeowner of the Vinyl Window provided that: (i) such Homeowner is an individual and (ii) the Original Homeowner was not covered by any warranty extension. Ply Gem Windows' Insulating Glass and Hardware (including locks, balances and handle sets) that fails during the warranty period will be furnished by Ply Gem Windows. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

To assure full warranty benefits, please complete and mail this card. The information will help us process warranty claims smoothly, and provide us with important marketing information on our valued customers.

HOMEOWNER INFORMATION

Name ____________________________
Street ____________________________
City __________________ State _____ Zip _______
Phone ____________________________

BUILDER INFORMATION

Name ____________________________
Street ____________________________
City __________________ State _____ Zip _______
Phone ____________________________
Date of Installation ____________

How is your house: ______ years

Square Footage of Your Home:

☐ Less than 1,800
☐ 1,801–2,500
☐ 2,501–3,500
☐ Over 3,500

Product Style/Aesthetics

☐ Single Hung
☐ Casements
☐ Round/Elliptical Tops
☐ Double Hung
☐ Awnings
☐ Special Shapes
☐ Sliding Window
☐ Patio Door

Glass Type:

☐ Clear Glass
☐ HP Glass
☐ Obscure
☐ Low-E
☐ HPG Glass
☐ Tempered
☐ Low-E1/2
☐ Tinted
☐ GBG

Why Did You Select Ply Gem Windows Products?

☐ Advertisements
☐ Price
☐ Product Variety
☐ Low Maintenance
☐ Warranty
☐ Overall Quality
☐ Builder's Decision
☐ Style/Aesthetics
☐ Energy Efficiency
☐ Recommended by Dealer

HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim write to the address on this warranty describing the product and the product failure, including the date and place where you purchased the product. The claim must be made within 30 days after the product failure occurred. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.